ARROW CONNECT

KEY FEATURES GUIDE

Arrow's **exclusive customer portal,** providing a **single, integrated platform** for all **ordering, delivering & reporting.**

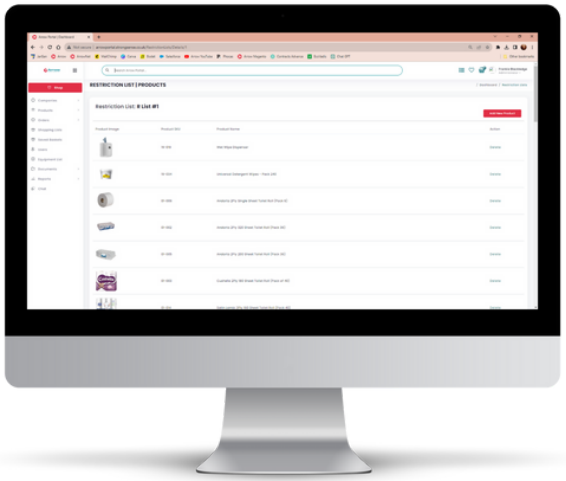
| THE **SMARTER** WAY TO ORDER

Arrow
COUNTY SUPPLIES

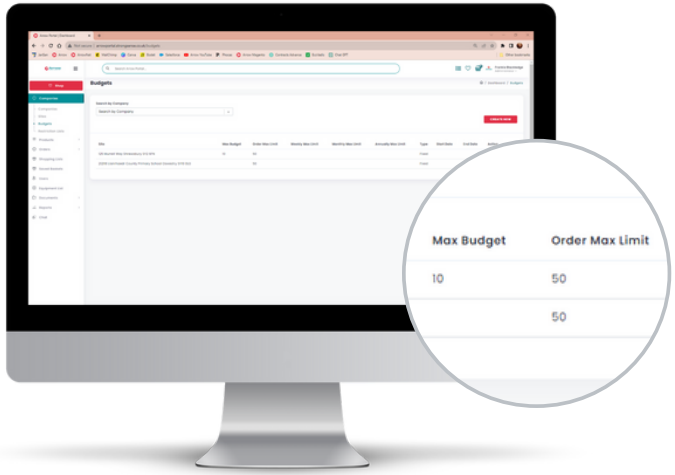
SITE & COMPANY CATALOGUES

Set lists of pre-approved products at company and site level, ensuring catalogue compliance and streamlining product selection.

Catalogues can be created and amended at any time, streamlining management of multiple sites and helping minimise purchasing errors.



✓ **EFFICIENTLY MANAGE MULTIPLE SITES**
✓ **SET PRODUCT LISTS PER SITE & COMPANY**
✓ **MINIMISE ORDERING ERRORS**
✓ **SPEED UP ORDERING**



BUDGETS

Never go over budget by having set budgets per site.

Live track site spend via your central portal dashboard, and set up orders to be approved if spend goes over budget - giving complete control and visibility of spend.

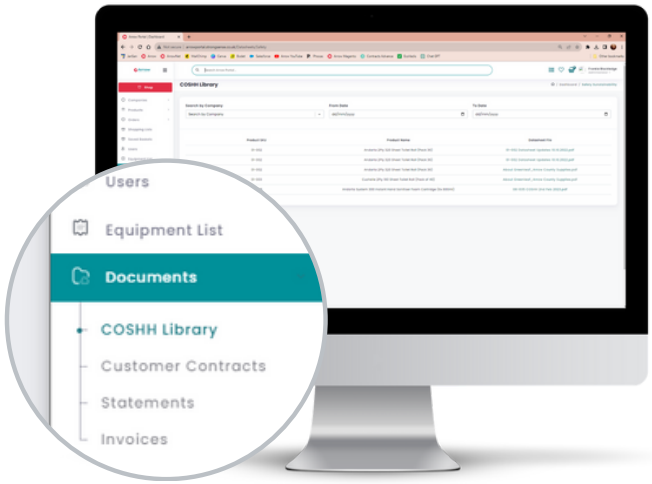
✓ **SET BUDGETS PER SITE**
✓ **LIVE BUDGET TRACKING**
✓ **SET BUDGETS ACROSS SPECIFIC PERIODS**

PERMISSION CONTROLS

Manage staff ordering permissions based on your organisations structure.

Pre-allocated Supervisor, Manager and User permissions let you control user spend, product selection and budgets, ensuring maximum compliance.

ALL USERS	✓ Place orders & raise returns ✓ View sites ✓ View documents ✓ Create 'Shopping Lists' ✓ Create individual 'Favourites' lists ✓ Run reports
SUPERVISORS + PERMISSIONS	+ Approve allocated User orders + Login as allocated User within Company + Manage all site budgets & restriction lists + View all User orders & returns
MANAGERS + PERMISSIONS	+ Manage all User/Supervisor permissions + View all company orders & returns



DOCUMENT REGISTER

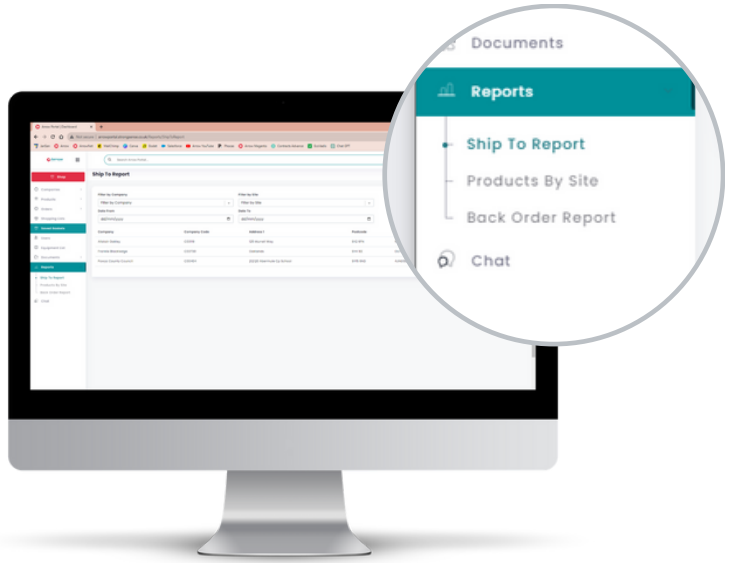
Arrow Connect's integrated document section lets you access and download a wide range of documents, at any time.

✓ **ACCESS & DOWNLOAD YOUR DOCUMENTS AT ANY TIME**
✓ **24/7 ACCESS TO CHEMICAL MSDS SHEETS**
✓ **SITE-SPECIFIC MSDS CATALOGUES**

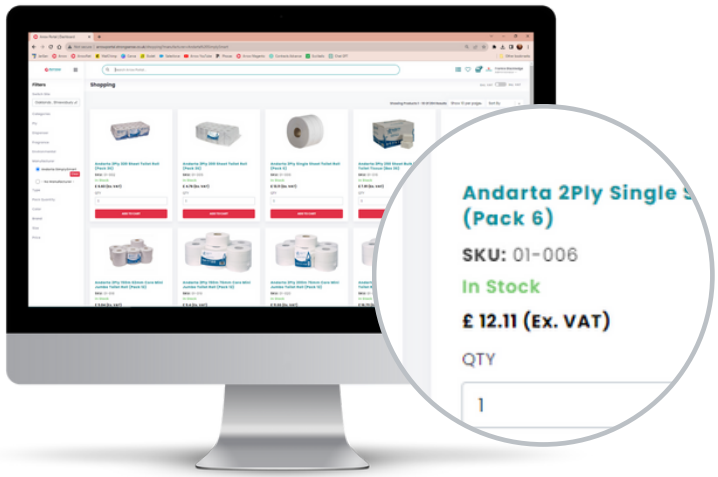
MANAGEMENT REPORTS

Access a range of reports to optimise your ordering process, including a live performance dashboard and exportable spend, usage and backorder reports.

Get valuable 'real time' insights into your procurement habits, allowing you to proactively manage purchases to reduce costs and ensure budget compliance.



✓ **BUDGET & SPEND INSIGHTS**
✓ **INCREASE ACCOUNTABILITY**
✓ **MINIMISE ADMIN COSTS**
✓ **SCHEDULE & AUTOMATE RECURRING REPORTS**



LIVE STOCK VISIBILITY

Reduce backorders with live stock visibility.

Get live visibility of stock levels, including expected stocking dates, approved alternative products and backorder reporting, for faster order-delivery.

✓ **SEE LIVE STOCK LEVELS**
✓ **EASILY SELECT APPROVED ALTERNATIVES**
✓ **MAXIMISE FULFILMENT**

BOOK YOUR DEMO >
01743 283600

ORDER MANAGEMENT

Control your order process end-to-end.

Select who approves orders and when order approval is required, including specific product and budget permissions for each site.

- ✓ **SET CUSTOM APPROVAL LEVELS**
- ✓ **STREAMLINE ORDERING PROCESSES**
- ✓ **SET ORDER PERMISSIONS**
- ✓ **SCHEDULE FUTURE ORDERS**

TRACK & MONITOR COSTS

- Monitor site spend in real time
- Set and manage budgets per site
- Empower staff through budget reporting

MAXIMISE COMPLIANCE

- Integrated MSDS catalogue
- Staff training resources
- Create approved product lists

SPEND TIME ON WHAT MATTERS

- Delegate ordering to staff without losing control
- Edit, reject or approve orders at your discretion

AUTOMATE ORDERING

- Create favourites lists
- Save baskets

Arrow COUNTY SUPPLIES

POD & DELIVERY TRACKING

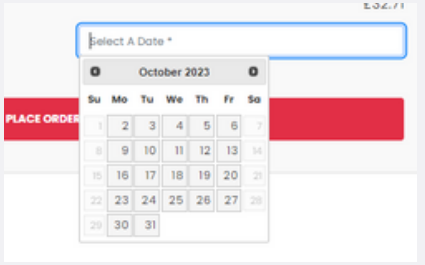
Live track order and delivery statuses, including expected delivery dates/times, live delivery updates and POD access.

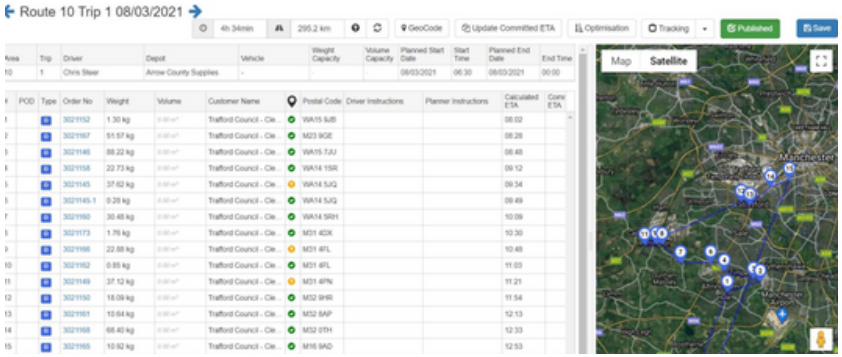
- ✓ **REAL TIME VEHICLE TRACKING**
- ✓ **LIVE DELIVERY NOTIFICATIONS**
- ✓ **DIGITAL SIGNATURES - NO PAPER!**
- ✓ **PHOTOS OF COMPLETED DELIVERIES**

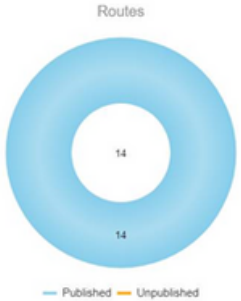
MANAGE DELIVERY DATES

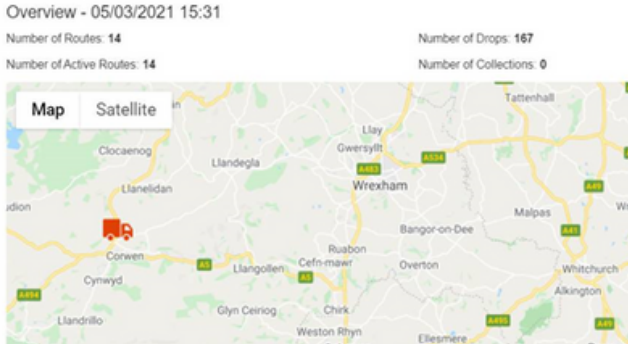
Select delivery dates based on your delivery schedule

- ✓ **ALL DELIVERIES APPROVED**
- ✓ **FULL VISIBILITY OF ORDER ARRIVALS**









DISCOVER

ARROW CONNECT

- Order management
- Permission & approval controls
- Management reports
- Site & company budgets
- Site & company catalogues
- Document register
- Live stock visibility
- POD & delivery tracking

MANAGE ALL ORDERING, DELIVERIES & REPORTING

From **1** platform

GET IN TOUCH

Email **askarrow@arrowcounty.com** or call **01743 283600** for your demonstration

| THE **SMARTER** WAY TO ORDER

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