

## Compliance Mission Statement

Arrow County Supplies strongly believes that excellence in compliance management is an essential element for the continued success of our business.

Our values have a strong ethical foundation and are integrated with all our relevant legal and regulatory compliance requirements, good safe working practices, employee welfare and customer satisfaction.

To this end our commitments and firm intentions are to:

- Provide and support a culture and framework to enable our business to function in line with our values, our operational systems and legislative requirements.
- Operate and maintain an integrated documented management system in line with all relevant, appropriate International Standards Organisation (ISO) requirements.
- Ensure that our systems are, wherever practicable, certified by a nationally recognised third-party accredited certification body.
- Continue the company's development strategy by utilising company-wide formal, measurable management improvement programmes and controls.
- Consult and communicate to all our employees, customers and interested parties on matters affecting all aspects of our compliance activities.
- Periodically review and revise this mission to ensure its continued relevance.

This Mission represents our commitment to ethical and legal company-wide compliance and is channelled through the Integrated Management System and is fully implemented, monitored and continually improved. It is co-ordinated by a fully committed Management Team with the full authority to maintain the system in accordance with the Company's Policies and Procedures.



**Bruce Blackledge**  
**Managing Director**